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FOR IMMEDIATE RELEASE

BON SECOURS HEALTH SYSTEM SELECTS PROVIDER ADVANTAGE'S VERILINK FOR ELIGIBILITY VERIFICATION

December 13, 2004 – Beaverton, OR – Provider Advantage NW, Inc., a national provider of automated, integrated real-time healthcare information software, announced today that Bon Secours Health System has selected VeriLink to verify healthcare insurance eligibility.

This agreement provides Bon Secours New Jersey Health System (BSNJ) access to real-time patient eligibility and benefit information, allowing easy identification of what the patient's portion will be for services rendered. BSNJ, part of Bon Secours Health System, a Catholic health care ministry headquartered in Marriottsville, Maryland, serves 15 communities in nine states primarily on the East Coast and employs more than 28,000 caregivers. The Bon Secours Health System includes 24 acute-care hospitals, one psychiatric hospital, nine nursing care facilities, along with numerous ambulatory sites, eight assisted living facilities, two retirement communities, home health services, and hospice.

Using Provider Advantage's automated, integrated, real-time eligibility verification service, VeriLink, BSNJ will have access to Medicare, Medicaid, and commercial health plan insurance data, to confirm patients' eligibility at the point of service and to determine up front financial responsibility. This will dramatically improve cash flow operations, reduce exposure to uncompensated care, and facilitate the collection of co-pays and deductibles at the time of service, without adding additional work to the registration staff. Provider Advantage's VeriLink will be initially used at four sites.

“We are proud to have Bon Secours New Jersey as our customer,” said Ted Tomkins, President of Provider Advantage. “The challenge in today’s healthcare environment is how to cost-effectively obtain complete and accurate patient insurance, demographic and financial information at the point-of-service in order to optimize reimbursement. Using *VeriLink* to immediately verify patient information, BSNJ will increase up-front collections and reduce the amount of work and cost in the business office to collect from the patient or health plan. This is accomplished with little additional work by the registration staff.”

BSNJ expects to further enhance the Patient Access process by eliminating redundancy when checking for eligibility. “Our Registration Associates should not have to leave the registration system to check eligibility,” said Will Garcia, Director of Patient Access. “We will simply pass patient data to *VeriLink* during the registration process which will bring back the eligibility response immediately and eliminate the time-consuming step of visiting websites or calling many of the insurance companies. We hope to automate and streamline the registration process to make the patient encounter as convenient and as pleasant as possible.”

About Provider Advantage

Since 1991, Provider Advantage NW, Inc. has been providing innovative products and services to access real time healthcare data. Provider Advantage develops, markets, installs, and supports electronic data interchange (EDI) technologies that allow organizations to obtain, utilize, and manage insurance data to generate operational efficiencies and improve cash flow. Conforming to the needs of each customer, Provider Advantage’s products and services enable organizations to optimize revenues by establishing responsibility for healthcare services. For more information, contact Provider Advantage NW at (800) 203-5465 or visit www.provider-advantage.com.

About Bon Secours Health System

To fulfill its commitment to integrated care delivery in the communities it serves, the Bon Secours Health System includes acute care hospitals and nursing care centers, community-based home health divisions, assisted living facilities, hospice services, and physician practice management, numerous ambulatory facilities, and strategic support services, all dedicated to the sisters' global mission of providing "Good Help to Those in Need". Headquartered in Marriottsville, Maryland, the system is governed by a Board of Directors which includes representatives of the sisters of Bon Secours, physicians, health care executives, and national leaders from throughout the business community. For more information, contact Bon Secours Health System at (410) 442-5511 or visit www.bshsi.com.