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FOR IMMEDIATE RELEASE

GILLETTE CHILDREN'S SPECIALTY HOSPITAL SELECTS VERILINK FOR REAL-TIME, AUTOMATED, INTEGRATED INSURANCE ELIGIBILITY VERIFICATION

January 18, 2005 – Beaverton, OR – Provider Advantage NW, Inc., a national provider of automated, integrated real-time healthcare information software, announced today that Gillette Children's Specialty Hospital has selected *VeriLink* to verify healthcare insurance eligibility.

This agreement provides Gillette Children's Specialty Hospital access to real-time patient eligibility and benefit information, allowing easy identification of what the patient's portion will be for services rendered. Gillette Children's Specialty Hospital is an independent, not-for-profit hospital located in St. Paul, MN with clinics in Minnetonka, Burnsville, New Brighton, and northern Minnesota.

Using Provider Advantage's automated, integrated, real-time eligibility verification service, *VeriLink*, Gillette Children's Specialty Hospital will have access to Medicare, Medicaid, and commercial health plan insurance data, to confirm patients' eligibility at the point of service and to determine financial responsibility before the patient is admitted. This will dramatically improve cash flow operations, reduce exposure to uncompensated care, and facilitate the collection of co-pays and deductibles at the time of service, without adding additional work to the registration staff. In addition, verifying eligibility through *VeriLink* will lower administrative costs and increase patient satisfaction.

"We are pleased to add Gillette Children's Specialty Hospital to our customer base," said Ted Tomkins, President of Provider Advantage. "The challenge in today's healthcare environment is how to cost-effectively obtain complete and accurate patient insurance information at the point-of-service for a wide variety of health plans throughout the country. Using *VeriLink* to automatically verify patient information will boost collections at the point-of-service and allow us to verify eligibility for regional and national health plans subsequently reducing rejected claims, improving cash flow, and increasing patient satisfaction."

"VeriLink allows us to be proactive in assisting our families with their reimbursement options," says Colette Salmanowicz, Manager of Information Systems at Gillette Children's Specialty Hospital. "We can use VeriLink to quickly preview and resolve many of the accounting issues that would normally not arise until the family showed up at the admission desk."

About Provider Advantage

Since 1991, Provider Advantage NW, Inc. has been providing innovative products and services to access real time healthcare data. Provider Advantage develops, markets, installs, and supports electronic data interchange (EDI) technologies that allow organizations to obtain, utilize, and manage insurance data to generate operational efficiencies and improve cash flow. Conforming to the needs of each customer, Provider Advantage's products and services enable organizations to optimize revenues by establishing responsibility for healthcare services. For more information, contact Provider Advantage NW at (800) 203-5465 or visit www.provider-advantage.com.

About Gillette Children's Specialty Hospital

Gillette Children's Specialty Hospital is an independent, not-for-profit hospital located in St. Paul, MN with clinics in Minnetonka, Burnsville, New Brighton, and northern Minnesota. Gillette Children's Specialty Hospital is internationally renowned for a level of pediatric expertise that distinguishes it from many health care organizations.

Since Gillette Children's Specialty Hospital's founding by Dr. Arthur Gillette more than 100 years ago, Gillette Children's Specialty Hospital has been at the forefront of medical technology, treatment, education, and research for children with disabilities or complex medical needs. Gillette Children's Specialty Hospital's programs, emphasize services for infants, toddlers, children, teens and their families, have now been extended to provide a lifetime of care. For more information visit www.gillettechildrens.org or call 651.291.2848.